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1. Troubleshoot something that's not working on Facebook

2. Refresh the page

3. Close the page and reopen.

4. Clear your cache by going to your browser settings.

5. Try again with a different browser (example: if you're on Chrome, try BT

6. Restart your computer

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8. facebook : help

9. On Android, go to your phone Settings --> Apps --> Facebook. Tap on Storage and then tap on CLEAR CACHE button